



SMARTY
SCHOOLWEAR Est. 1986

In partnership with
ONSLow ST AUDREYS SCHOOL



OSA | Onslow
St Audrey's

2020

SCHOOL UNIFORM PRICELIST



SMARTY SCHOOLWEAR LTD
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COVID 19 SOCIAL DISTANCING RESPONSE TO TRADING

Dear Parent/Guardian,

Smarty Schoolwear wants to make shopping at our stores as safe and efficient as possible in these unprecedented times. We are working with the schools we supply and our customers to make sure the customer experience is exceptional. To enable this we will be implementing measures in our stores to assist this, but we also require our customers to shop slightly differently to previous years.

What are we doing to assist?

- 1) **We will implement a 4 customer rule to our stores.** There will be a maximum of 4 customers at any one time in the shop.
- 2) **All customers and staff should stay 2m apart,** floor markings will assist.
- 3) **One child, one parent policy in the shop.** We recommend a one child, one parent policy when coming to the shop if possible.
- 4) **Sanitising dispensers** will be at the access door to each shop. Please could you use it on your entry to the shop.
- 5) **Sneeze screens at counters.**
- 6) **Clean each fitting room after use** - fitting rooms will be disinfected and wiped down after each customer.
- 7) **Klarna Pay** – we have installed Klarna Pay on our tills at both stores (Hatfield and Stevenage). Customers will be able to buy items (min £40 spend) and spread payments over a fixed period at no charge or interest payable. The customer will have to sign up to Klarna at the checkout, it is a quick process and just requires a credit or debit card.
- 8) **Increased our returns policy,** 120 days for an exchange and 28days for a refund. Please note, proof of purchase (i.e. receipt) and original attached labels will still be required.
- 9) **Increased opening hours** - to aid the disruption, avoid long queues, we will opening longer hours – dates of when this will commence and what the new operating hours will be will be announced in due course.
- 10) **All of our staff will work 2m apart from each other.**
- 11) **We have been assured by suppliers our stocks of uniform are available** – we have continued to take delivery of stocks for the summer. Stock levels are high and are still coming in. Please do not worry we have sufficient quantities.

What can you do to assist?

Buying school uniform can be complex at the best of times and we are here to help. However, please try and undertake the following to make it easier

- 1) **New Yr 7 (September 2020 starters) should try to book appointments early with us.** Preferably as soon as we are able to start trading, remember, we have introduced Klarna pay to spread payments (reducing the expenditure burden) and also we increased our exchange and refund periods to assist. We still recommend Yr 7 starters to come and try garments at the shop rather buying online. We believe in coming once, getting you correctly fitted out and taking the garments home on the day, minimises the number of times you will need to come to the store and come in contact with people. Check online or call the store to book an appointment.
- 2) **Existing parents/carers should check their child's uniform requirements for the new term as early possible.** Open those cupboards early, try the garments on and find out which ones you need from us as early as possible, avoid leaving it to late August.

- 3) **Existing parents/carers should try buy online, using our free delivery or click + collect service.**
- 4) **Check the uniform and pricelists before you come to the store.** To minimise your time in the shop, please check what items you will buy from us and what items you will buy from elsewhere. Also decide in advance what quantities of each item you may require. This will make your time in the store faster and more efficient. The pricelists/guidelines can be found on each schools page on our website, left hand side.
- 5) **Please come with one parent and one child in the shop (if possible).**
- 6) **Call in advance to determine what the best time to come and what current queues are like.**

By working together we can still get everyone back to school in the correct clothing and all being done in the safest way possible.

If you need any further assistance or because you are in the vulnerable health category please call us on 01707 263909 or email us at info@smartyschoolwear.co.uk and we provide further guidance.

We would like to thank everyone for the support and custom in these tough times.

Stay safe and well.

Kind regards

The Whole Team @ Smarty Schoolwear.

FREQUENTLY ASKED QUESTIONS

Q1 Do I need to order my uniform?

No, we stock the uniform and its readily available online or in-store.

Q2 Can we buy it online?

Yes, you can purchase it online at <https://www.smartyschoolwear.co.uk/secondary-schools-c23/onslow-st-audreys-school-c24>

Or alternatively you can purchase it at our store in Hatfield Town Centre.

Q3 When is the best time to buy the uniform?

Due to social distancing, we recommend as soon as possible.

Q4 How much will the uniform roughly cost in total?

Depending on how many duplicate items you buy, it is roughly between £70 - £120, this includes purchasing shirts & socks from us. We do not sell shoes.

Q5 Can we book appointments?

Yes you can, you can book online, in store or over the phone. Please note we do not take appointments from 16th August 2020 onwards. Go to www.smartyschoolwear.co.uk and choose 'Book An Appointment' on the homepage and you will be redirected to the booking page, choose your school, date and slot and provide the required information.

Q6 Do you run out of stock?

We try not to, however in the last 2 weeks of August there is a risk we may run low on certain sizes.

Q7 Do you offer payment plans?

Yes we offer it through Klarna (in-store only) for more details go to <https://www.klarna.com/uk/smooth>. A minimum spend of £40 is required for this service, the customer can pay it off in three equal, interest free payments across 30days.

Q8 What is your returns and exchange policy?

We offer refunds on any garments sold with their unworn, original labels attached and receipt of sale provide within 28days of purchase.

Goods can be exchanged within 120days with receipt of purchase provided and unworn, with original labels attached. Ties, socks and tights are non-exchangeable or refundable for hygiene purposes. Any items which have been personalised e.g. initials, cannot be exchanged or refunded, unless they are faulty.

Q9 Do you know what school uniform is required?

Yes, we will sell uniforms in line with the School Uniform Policy for Onslow St Audrey's School, specifying the optional and mandatory items. Our sales assistants have been provided professional training to assist to you, to make your experience of purchasing uniform for your child an enjoyable occasion as they take their next big step in education.

GIRL'S SCHOOL UNIFORM PRICELIST 2020

SCHOOLWEAR

GIRL'S OSA SCHOOL BLAZER (MANDATORY)

Size (chest) 28", 29", 30", 31", 32", 33", 34", 35", 36", 38"	£33.00
Size (chest) 40", 42"	£39.50
Size (chest) 44", 46", 48", 50", 52"	£43.00

BLACK V-NECK JUMPER (OPTIONAL)

Size 28", 30", 32", 34"	£14.95
Size 36", 38"	£16.95
Size 40", 42"	£18.95
Size 44", 46"	£22.00

GIRL'S WHITE LONG/SHORT SLEEVES TOP BUTTON BLOUSE (PACK OF TWO)

Size 28", 30", 32"	£12.99
Size 34", 36", 38"	£15.99
Size 40", 42"	£16.99
Size 44", 46", 48"	£17.99

GIRL'S OSA SUMMER BLOUSE (PACK OF TWO, OPTIONAL, ONLY FOR SUMMER TERM)

Size 28", 30", 32", 34", 36"	£17.99
Size 38", 40", 42"	£19.99
Size 44",	£21.99

OSA TIE (MANDATORY)

£5.50

CHOOSE ONE OF FOLLOWING (MANDATORY)

GIRL'S JUNIOR BLACK TROUSER

Size 7/8yrs/ 8/9yrs, 9/10yrs, 10/11yrs, 11/12yrs, 12/13yrs	£12.99
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GIRL'S SENIOR BLACK TROUSERS

W22", W24", W25", W26", W27", W28" available in L28", L30", L32"	£19.99
W29", W30", W32", W34", W36", W38" available in L28", L30", L32"	£21.99

GIRL'S STITCHED DOWN BLACK SKIRT

W22", W24", W26" available in L18", L20", L22"	£18.99
W28", W30", W32" available in L18", L20"	£22.99
W28", W30", W32" available in L22", L24"	£24.99
W34", W36" in L20"	£25.50
W34", W36" in L22"	£26.99
W34", W36" in L24"	£27.99

BLACK ANKLE SOCKS (PACK OF 5)

£5.50

BLACK OPAQUE TIGHTS (PACK OF 2)

£5.99

SPORTSWEAR

GIRLS PE TOP WITH LOGO (MANDATORY)

Size XXS, XS, S	£15.99
Size M, L	£19.99
Size XL, XXL	£21.99

BLACK PE SHORTS (MANDATORY)	
Sizes XXS, XS, S	£7.99
Sizes M, L	£8.99
Sizes XL, XXL	£10.99
RED SPORTS SOCKS (MANDATORY)	
Size 12/3, 4/7	£4.99
Size 7/11, 11/13	£6.99
PE BAG	£6.99
GIRL'S OSA SPORT LEGGINGS WITH LOGO (OPTIONAL)	
Sizes 22/24, 24/26, 26/28	£15.00
Sizes 28/30, 30/32, 32/34	£20.00
OSA MID LAYER (OPTIONAL)	
Size 11/12YRS, 13YRS	£19.99
Sizes S, M, L	£24.99
Sizes XL, XXL	£26.99
BLACK TRAINING PANTS (OPTIONAL)	
Sizes 9/10YRS, XXS, XS, S	£14.60
Sizes M, L, XL, XXL	£17.50
WHITE PE SOCKS (MANDATORY) (PACK OF 2)	£3.99
SHIN PADS WITH ANKLE PROTECTORS (MANDATORY)	£8.99
BLACK BASE LAYERS (OPTIONAL)	
Up to 13Yrs	£12.50
14Yrs +	£15.00
INITIALS ON SPORTS GARMENTS (UPTO 3 LETTERS) per item	£3
NAME LABELS	
72 Woven Name Labels	£7.00
Iron on Name Labels:	
25 Labels	£3.00
50 Labels	£5.00

BOY'S SCHOOL UNIFORM PRICELIST 2020

SCHOOLWEAR

BOY'S OSA SCHOOL BLAZER (MANDATORY)

Size (chest) 28", 29", 30", 31", 32", 33", 34", 35", 36", 38"	£33.00
Size (chest) 40", 42"	£39.50
Size (chest) 44", 46", 48", 50", 52"	£43.00

BLACK V-NECK JUMPER (OPTIONAL)

Size 28", 30", 32", 34"	£14.95
Size 36", 38"	£16.95
Size 40", 42"	£18.95
Size 44", 46"	£22.00

BOYS'S WHITE LONG/SHORT SLEEVES SHIRTS (PACK OF TWO)

Size 12 ½", 13", 13 ½", 14"	£12.99
Size 14 ½", 15", 15 ½"	£15.99
Size 16", 16 ½"	£16.99
Size 17"+	£17.99

BOYS'S OSA SUMMER SHIRTS (PACK OF TWO, OPTIONAL)

Size 12 ½", 13", 13 ½", 14"	£17.99
Size 14 ½", 15", 15 ½"	£18.99
Size 16", 16 ½"	£19.99
Size 17"+	£21.99

OSA TIE (MANDATORY)

£5.50

CHOOSE ONE OF FOLLOWING (MANDATORY)

BOY'S JUNIOR SLIM/COMFORT FIT TROUSER

Size 7/8yrs/ 8/9yrs, 9/10yrs, 10/11yrs, 11/12yrs, 12/13yrs	£11.99
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BOY'S SENIOR SLIM FIT TROUSERS

W28" available in L28", L30", L32"	£17.99
W29", W30", W32", W34", W36", W38" available in L30", L32", L34"	£21.99
W40"" available in L32", L34"	£24.99

BOY'S SENIOR COMFORT FIT TROUSERS

W30", W32", W34", available in L28", L30", L32"	£19.00
W36", W38", W40" available in L30", L32"	£21.00

BLACK ANKLE SOCKS (PACK OF 5)

£5.50

SPORTSWEAR

GIRLS PE TOP WITH LOGO (MANDATORY)

Size XXS, XS, S	£15.99
Size M, L	£19.99
Size XL, XXL	£21.99

BLACK PE SHORTS (MANDATORY)

Sizes XXS, XS, S	£7.99
Sizes M, L	£8.99
Sizes XL, XXL	£10.99

RED SPORTS SOCKS (MANDATORY)

Size 12/3 , 4/7	£4.99
Size 7/11, 11/13	£6.99

PE BAG

£6.99

OSA MID LAYER (OPTIONAL)

Size 11/12YRS, 13YRS	£19.99
Sizes S, M, L	£24.99
Sizes XL, XXL	£26.99

BLACK TRAINING PANTS (OPTIONAL)

Sizes 9/10YRS, XXS, XS, S	£14.60
Sizes M, L, XL, XXL	£17.50

WHITE PE SOCKS (MANDATORY) (PACK OF 2)

£3.99

SHIN PADS WITH ANKLE PROTECTORS (MANDATORY)

£8.99

BLACK BASE LAYERS (OPTIONAL)

Up to 13Yrs	£12.50
14Yrs +	£15.00

INITIALS ON SPORTS GARMENTS (UPTO 3 LETTERS) per item £3**NAME LABELS**

72 Woven Name Labels	£7.00
Iron on Name Labels:	
25 Labels	£3.00
50 Labels	£5.00