

# REMOTE LEARNING MOST COMMONLY ASKED QUESTIONS

## **What is expected of my child on a daily basis?**

Your child will need to access Google Classroom and upload their completed activities onto Google Classroom before or on the due date, which will be made clear on each assignment. If they want to start a task and come back to it later that day, activities can be saved as a draft directly on the platform. Alternatively, your child can work on paper and photograph it, to upload their learning for that day.

There will be a mixture of online and offline activities planned as we understand that computer/devices may need to be shared within the family. Children should only click on the 'turned in' button to indicate they are finished when they are ready to share their completed learning with their teacher.

Teachers will be tracking progress and attendance to all lessons and we will contact home if there are any issues. It will be important for parents to remind their child of the remote learning responsibilities and expectations below.

### **Lessons**

- Log onto Google Classroom/Meets and complete all work set for that day as per the timetable.
- Follow the provided lesson instructions and make sure work is completed and submitted on the day it is set (by 4pm)
- Seek support when needed through the Google Classroom chat function
- Use the self-assessment mechanisms to assess work
- Complete assessments in the allotted time and submit as requested by your subject teacher.
- Respond to feedback given

### **Engagement and Effort**

- All work should be completed with maximum effort
- Learners should try to solve any issues they have with completing the work by contacting their teachers via email or the chat function on Google Classroom
- If learners do not engage with online learning, parents will be informed. If this does not improve the situation, action will be taken on the students return to work.

### **Behaviour & Safeguarding**

- Follow behaviour and remote learning policy.

## **When will my child be online?**

Students will be expected to follow their school timetable and receive approximately 5 hours of remote provision per day. They should login to their first lesson at 8.40am each day. Students must be punctual to their lessons. Registers will be kept to track attendance.

## **Will my child be taught broadly the same curriculum as they would if they were in school?**

Yes, your child's teacher will be delivering content similar to what they would be in normal lessons. We have adapted resources to deliver them through Google Meets (Live teaching) and Google Classroom (Uploaded resources).

On 18<sup>th</sup> January 2021 students will begin to have PE, RE and PSHME lessons online and form time check-ins with tutors will also begin.

## **Is all work expected to be completed by the due dates?**

Work should be uploaded by 4pm on the day it is set. Students should contact teachers via Google or email if there are any issues. We understand every child is different and their workload needs to be tailored to them. If you have any concerns please contact your child's Head of Year or Year Manager.

## **Are students expected to complete all due dates tasks even if they fall ill?**

We would not expect a student to complete work if they are ill. Please contact the attendance line to inform of the absence so that staff can be informed.

## **There is no work set or no Google Meet link showing on Google Classroom?**

Please check that your child is on the right subject at the right time. To help with this they should check their timetable. Teachers will post work and links to live lessons a few minutes before the lesson starts. The teacher may also have a training session or be unwell, so may only post work with no live Meet for that session.

## **How will my child receive feedback?**

Feedback will come in many forms including written comments on returned Google Classroom tasks, typed comments and posts, verbal comments and feedback during sessions. Staff may also collate feedback and give feedback guidance to the whole group. Many subject also use online platforms to assess students including Hegarty Maths, TTRS and Seneca.

## **My child does not have internet access or a laptop at home. What can I do?**

Please contact [admin@onslow.herts.sch.uk](mailto:admin@onslow.herts.sch.uk) for support. We have paper resources available if required, but the expectation is that students attend all live Google Meet lessons and submit work via Google Classroom if possible.

**Does my child need a microphone or camera to take part in lessons?**

It is not essential but useful to have a microphone, so that they can respond to teacher questioning. Students are requested to keep cameras off for Google Meet lessons, unless requested to by the teacher.

**Will my child need their school books to complete work?**

No, work should be submitted on Google Classroom at the end of lessons or by 4pm on the same day. If your child is in Year 10, 11, 12, 13 there may be some subjects that have advised them to collect books/folders/journals from reception. Please ensure that [admin@onslow.herts.sch.uk](mailto:admin@onslow.herts.sch.uk) are emailed in advance of collecting the work so it can be prepared.

**If my child becomes ill do I need to let the school know while the school is closed?**

Yes. We will keep track of students who are ill even when the school is closed so that we can monitor students that might not be able to complete work set and inform teachers. Please email [attendance@onslow.herts.sch.uk](mailto:attendance@onslow.herts.sch.uk) and inform us when they are well again.

**I am concerned about screen time for my child, what can I do?**

We have asked teachers to structure lessons and allow time for students to have short breaks between lessons. Once a lesson has finished they should be encouraged to take a break away from the screen.

**What websites will my child need to use and how will they get passwords if they forget?**

Main websites used are <https://hegartymaths.com>, [www.duolingo.com](http://www.duolingo.com), [www.senecalearning.com](http://www.senecalearning.com), <https://www.bbc.co.uk/bitesize>, most websites allow students to reset their own password or they should contact their teachers.

**What if my child has forgotten their school login, password, school email address?**

Students can contact either the technicians, main reception, Year Manager, or Head of Year who may be able to reset their accounts.

**We don't have the resources to complete one of the tasks at home, what can we do?**

If there are any issues with particular resources please encourage your child to contact their teacher through Google Classroom or via email for support.

**We cannot print at home. Can my child still complete the work?**

Yes. The majority of tasks on Google Classroom will not require a printer and can be uploaded directly onto the website.

**My child is struggling at home. Can the school help?**

Yes. Please contact your Year Manager and/or Head of Year and we will review the support we can put in place. If your child requires additional support we will refer the request to the SENCO who will respond. Working with the teachers and the pastoral team, we will be tracking issues across subjects and offering support sessions for students struggling to engage in remote learning.

**My child is worried about the current situation. Is there anything I can do to help?**

There are a few links and Apps we have suggested below.

<https://youngminds.org.uk/blog/what-to-do-if-you-re-anxious-about-coronavirus/>

<https://childmind.org/article/talking-to-kids-about-the-coronavirus/>

<https://www.apa.org/helpcenter/pandemics>

Headspace and Calm Apps can also be used to support students and parents with mindfulness.

**KS4/5 Parent Questions - We will communicate any updates related to examinations as soon as we hear from the exam boards and other relevant sources.**

## **USEFUL OSA GOOGLE CLASSROOM HYPERLINKS**

[Managing Google Docs You Can't Type In](#)

[Managing PDFs and Using Split-Screen](#)

[How do I sign in to Google Classroom?](#)

[Joining a Google Meet from your class](#)

[How to find the work set and how to submit it when its completed](#)

[How to attach a document/photo from your computer to an assignment](#)

[How to attach a document/photo to work in classroom from your phone](#)

## **OSA COVID-19 UPDATE CENTRE WITH MAIN INFORMATION**

<https://onslow.herts.sch.uk/487/covid-19-update-centre>